

KNOW BEFORE YOU GO

GRAND | HYATT

We look forward to welcoming you to Grand Hyatt San Antonio!

The safety and well-being of our guests and colleagues is top priority. In light of COVID-19 we have implemented the following precautionary measure. Here are a few things to know about your upcoming stay with us.



PARKING:

We will be offering self and valet parking services



ELEVATORS:

Elevator button panels are disinfected at frequent intervals. We will be limiting travel in elevators to (4) guests per trip.



FACE MASKS:

Face masks will be required for all guests throughout the public areas and meeting/event spaces. While our smiles will be hidden, please know we are thrilled to welcome you.



GUEST ROOMS:

Each guestroom has been thoroughly cleaned and disinfected with hospital-grade disinfectant. We ask that guests request housekeeping services as this will not be provided on a daily basis.



SOCIAL DISTANCING:

Social distancing will be required in public areas as well as meeting space. During your stay please practice safe social distancing by maintaining 6 feet from one another.



RESTAURANTS:

Perks Coffee Shop will be open for coffee and grab and go options. Reduction in seating capacity and hours for Bar Rojo. Ruth Chris is also available as a dining option.

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Please note this information will be continuously updated as restrictions/guidelines change to ensure we are providing the required maximum safety for our guests and colleagues